



Bryanboy Le Superstar Fabuleux <bryanboy@gmail.com>

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## Re: [#783517] [cancellation request] Client - Servers and Support

5 messages

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**Cancellations@midphase.com** <Cancellations@midphase.com>

Sat, Sep 16, 2006 at 4:36 AM

Reply-To: Cancellations@midphase.com

To: Bryan <bryanboy@gmail.com>

Hello,

It looks like you are currently on a VPS and there are no cpu limits on a VPS.

All you have to do is just point the domain name to our DNS and your site will be live. That's why nothing is live right now.

Is there anything I can do so that you give midphase another shot ?

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Kindest Regards,

Mark

[www.midphase.com](http://www.midphase.com)

312-386-1640

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**Bryanboy. com** <bryanboy@gmail.com>

Sat, Sep 16, 2006 at 4:41 AM

To: Cancellations@midphase.com

The domain name involved is                     . I host all my blog's graphics there. ([www.bryanboy.com](http://www.bryanboy.com)). My website has been down for 9 hours. I've only been with you guys for 4 days and my account has been suspended every day. I don't want to have an account with a webhost provider that will suspend my account constantly. I have a show to run and hundreds of thousands of blog readers worldwide.

You guys upgraded me to VPS today and I don't even know how to run it. If I point the domain to you guys I have to wait another 24-48 hours for domain propagation, is that correct? Resulting to further downtime for my site.

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**Cancellations@midphase.com** <Cancellations@midphase.com>

Sat, Sep 16, 2006 at 5:30 AM

Reply-To: Cancellations@midphase.com

To: Bryan <bryanboy@gmail.com>

Hello,

Everything is working on your VPS now and you will not be suspended anymore.

All you have to do is just use your IP to link your images

<http://66.225.239.166/~Yourusername/.....>

Everything has been setup on your VPS and you can use your IP to make everything work right now.

Please let me know if you are having difficulties with this.

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**Bryanboy. com <bryanboy@gmail.com>**

**Sat, Sep 16, 2006 at 5:36 AM**

To: Cancellations@midphase.com

Hello there,

Thank you for the effort but I'd still be more comfortable with another webhost provider. Editing image paths will take me forever because I have to modify each and every blog entry (and I have over 600 blog entries) etc. I think I'd rather have the downtime now while I'm waiting for my other webhost's domain propagation than have to change my image paths to ip addresses and then change them whenever.

I'll reconsider midphase in the future but for now, I'd much rather prefer to be hosted on a different site. I appreciate your efforts in trying to retain me as a customer but some of your support's staff's attitude is very rude and he said several times that I "could always switch to a different host" and that's exactly what I did.

Thank you very much.

On 9/16/06, [Cancellations@midphase.com](mailto:Cancellations@midphase.com) <[Cancellations@midphase.com](mailto:Cancellations@midphase.com)> wrote:

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**Bryanboy. com <bryanboy@gmail.com>**

**Mon, Sep 18, 2006 at 10:22 PM**

To: Cancellations@midphase.com

Hello there again,

I'd like to confirm that you have received my prior emails and will honor my refund request. I already transferred to another webhost provider over the weekend.

All the best,  
Bryan

On 9/16/06, [Cancellations@midphase.com](mailto:Cancellations@midphase.com) <[Cancellations@midphase.com](mailto:Cancellations@midphase.com)> wrote:

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